



Frequently Asked Questions

1. What is the Capital Improvement Program?

The City of New Orleans and the Sewerage and Water Board of New Orleans are working together to implement an unprecedented construction program to restore the City's damaged infrastructure. Using a combination of local and federal funds, the City is administering the most comprehensive infrastructure improvement program the region has seen in a generation. The approximately **\$2.4B** program includes more than **200** individual projects and consists of repairing all, or a portion of, approximately **400** miles of roadway. For a block by block breakdown of planned construction, visit RoadWork.nola.gov.

2. How was the Capital Improvement Program funded?

The City is combining a number of local funds to implement the Capital Improvement Program such as those approved by voters via a bond measure in April 2016 and federal funding resources such as grants.

3. What is the Citywide Pavement Assessment?

The City completed a comprehensive, scientific assessment of City-owned streets in spring 2015 and received the final results of the assessment in the summer of 2016. The pavement condition assessment confirmed the following:

- The current average pavement condition rating for the City's streets is poor (D-)
- Approximately **65%** of the City's streets rated in poor or worse condition
- Historical levels of funding for streets is inadequate to prevent the overall condition of the City's streets from getting worse.
- It would take approximately **\$5B** in funding to reconstruct/repave all of the City's streets that are currently in poor or worse condition.

The City is using the results of the pavement assessment as part of the method to prioritize future infrastructure projects. To review results on your block click [here](#). To view the full report, click [here](#).

4. A number of projects are under construction or scheduled to be under construction in the next year. What factors were used to prioritize construction projects?

The schedule of upcoming projects is available [here](#). In addition to the citywide [Pavement Assessment](#), the City considered the availability of local and federal funding sources, the status of project designs, the current conditions of the underground water, sewer and drainage lines, and federal judgements such as the requirements of the Sewerage and Water Board's Consent Decree to help prioritize infrastructure improvement work.

It's not uncommon for a roadway surface to appear smooth but for the underground drainage, water or sewer lines to have leaks. The City considered these factors when developing the comprehensive Capital Improvement Program schedule.

5. How was the type of construction for each project determined?

The City considered several factors prior to determining the type of construction that would be scheduled on any given street. In addition to the citywide [Pavement Assessment](#), the City considered the availability of local and federal funding sources, the status of project designs, the current conditions of the underground water, sewer and drainage lines, and federal judgements such as the requirements of the Sewerage and Water Board's Consent Decree to help prioritize infrastructure improvement work.

For example, on roadways where a water line is known to be leaking, the City prioritized reconstruction of that roadway to include replacement of the damaged water line, repair or replacement of the sewer line and repair or replacement of the drainage line. This type of work is known as [Full Reconstruction](#).

To learn more about the types of construction you can expect to see around the City, click on the links below:

- [Full Reconstruction](#)
- [Future Roadwork Pending](#)
- [Incidental Road Repairs](#)
- [Non Paving Incidental Repairs](#)
- [Patch Concrete Repairs](#)
- [Patch, Mill and Overlay Repairs](#)
- [Streetscapes](#)
- [Bridges](#)

6. When will construction begin?

Construction is currently underway. You can view the schedule of upcoming projects [here](#). The duration of construction varies depending on the type of construction planned on your block.

7. When will construction be complete?

You can view the schedule of upcoming projects [here](#). The duration of construction varies depending on the type of construction planned on your block, the scope of work, and weather delays.

8. What type of construction impacts can I expect to experience?

The types of construction impacts you can expect will vary by the type of construction planned; however, you can expect to experience the following:

- Limited parking availability
- Presence of safety fencing and cones
- Additional construction equipment in your neighborhood
- Construction workers and the vehicles they use to travel to their job
- Safety signage and sounds
- Dust

Regular e-mail status updates. Sign up to receive project status updates by writing RoadWork@nola.gov or calling 504.658.ROAD (7623).

9. What will the construction contractor do to minimize construction impacts?

Construction contractors will minimize construction impacts by keeping a clean work site, following parking regulations, maintaining safety signage and cones, managing traffic signage and notifying you in advance if your utilities, such as water, will be affected by construction.

Construction impacts will vary depending on the type of construction planned on your block. You should still expect to receive your mail and deliveries but you may need to take your garbage and recycling bins to the nearest corner.

In general, construction crews will be working from 7 a.m. to 5:30 p.m., Monday through Friday. Permission to work on weekends may be granted, if necessary.

10. What are the hours for construction? Will there be work on the weekends?

In general, construction crews will be working from 7 a.m. to 5:30 p.m., Monday through Friday, although unforeseen impacts to the project schedule as a result of weather could require some work on the weekends

11. Will there be road closures during the construction period?

Depending on the type of construction planned on your block, road closures or traffic re-routing may be necessary. Construction work may also call for you to park further away from your home than you do, typically. You may also experience limited access to your driveway at some time during construction.

12. Have contracts been awarded?

The City issued a Request for Proposal for engineering design services in the summer of 2016. Fifty-four qualified engineering firms were selected to work on the City's infrastructure projects. View a list of the engineering firms [here](#).

Construction contracts will be posted on the City's procurement website. Sign up to receive notices when construction contracts are available for bid [here](#).

13. Who is responsible for designing all of the projects?

The City issued a Request for Qualifications for engineering design services in the summer of 2016. Fifty-four qualified engineering firms were selected to work on the City's infrastructure projects. View a list of the engineering firms [here](#).

14. Are local construction contractors doing the work?

In general, the City will award the construction contract to the qualified company that bids the lowest price to perform the work. The contractor may or may not be based locally; however, every City contract is required to meet the Disadvantaged Business Enterprise goal for the project. The DBE goal for each project is based on the availability of DBE firms to perform the work and will be advertised in the bid documents. Learn more about the City's DBE program [here](#).

15. How do I get a job working on a City construction project?

Visit [HireNOLA website](#) to complete a First Source Application for employment [here](#). The HireNOLA staff work with jobseekers in our First Source database to connect them with new hire positions on various City projects. Our goal is to bring a quality local workforce together with our contractors. We strongly encourage that contractors utilize this process to find qualified candidates for their hiring consideration. If you have any questions, please contact 504-658-4545.

16. How can I stay informed about the construction project in my neighborhood?

The City will be sending out monthly program wide updates. Sign up to receive notices by writing RoadWork@nola.gov. You can also call 504.658.ROAD (7623).

17. How can I bid on one of the construction projects?

Construction contracts will be posted on the City's procurement website. Sign up to receive notices when construction contracts are available for bid [here](#).

18. How will the City confirm the construction work is being done correctly?

In addition to having full-time onsite inspectors, representatives from the City meet with the project engineer and construction company bi-weekly to ensure the construction work is being performed as designed.

19. Not every portion of my damaged street is being repaired. How can the scope of work be changed to include additional repairs?

A number of factors played a role in determining the scope of work on any one block. In addition to the citywide [Pavement Assessment](#), the City considered the availability of local and federal funding sources, the status of project designs, the current conditions of the underground water, sewer and drainage lines, and federal judgements such as the requirements of the Sewerage and Water Board's Consent Decree to help determine the scope of planned infrastructure work. The scope of work is relatively fixed with the exception of constructability issues which may arise on the job site.

20. There isn't any work planned on my block at this time but my road is in terrible condition. How can I get my road fixed?

The results of the citywide [Pavement Assessment](#) confirmed that 65 percent of the City's roadways are in poor or worse condition. Based on this information, it would take about \$5 billion to repair all the roadways in the City that earn a "Fair" rating or worse. The Capital Improvement Program is a \$2 billion program. The City has partnered with a diverse group of constituents to identify additional funding sources to address the long-term funding gap.

21. I'm a contractor who responded to a public bid and would like to review the responses. From which department do I request the bid tabulation?

Bid tabs are posted outside the door of the Purchasing Department conference room which is located in Rm 4W07 of City Hall, 1300 Perdido St., New Orleans, LA 70112. The results can also be emailed to you by writing the appropriate buyer or by calling 504-658-1550.

